



Quality Safety Edge: “About Us”

www.qualitysafetyedge.com

Who we are:

Quality Safety Edge (QSE) is a global leader in the design and implementation of safety performance improvement systems and strategies. For over 20 years, QSE has helped clients achieve world class safety environments for their employees. Through safety leadership, culture alignment and employee involvement, QSE provides the strategic direction required to pursue the goal of “zero” injuries.

QSE is the safety provider of choice for organizations committed to world class safety performance. Our clients include utilities, oil and gas, petrochemical processing, manufacturing, and service companies ranging in size from 50 to 50,000 employees. . For more than 20 years, results-oriented organizations have trusted The Values-Based Safety Process™ (VBSP) to:

- Create cultures of shared values and beliefs that drive behavior throughout the organization to support continuous safety performance improvement
- Design customized safety solutions that maximizes employee ownership while minimizing their exposure to hazards in order to achieve world class safety performance
- Cultivate consistent, effective safety leaders who understand the critical importance of aligning safety initiatives with business priorities.
- Identify and coach the individual and collective leader behaviors needed to build a strong safety culture.

How we’re different:

Unlike traditional BBS solutions that emphasize standardized *systems* of implementations, QSE works closely with every level of your organization to integrate an affordable, custom-designed *process* of continuous safety improvement. Your customized process will dovetail seamlessly into your existing safety culture and align with the values and “big picture” objectives of the organization. With the Values-Based Safety Process, safety is no longer something that is imposed on the workforce by management; instead it becomes a cooperative process in which everyone from the top floor to the shop floor participates to make the work environment safer. Employees implement the process, observing each other and providing non-punitive feedback to strengthen safe behavior.

QSE helps client organizations achieve their safety performance objectives by creating a safety culture where at-risk behavior is unacceptable. When safety is a core value, then the members of this culture will do the right thing for the right reason, greatly reducing the need for punitive measures or micromanagement. When needs are met, and values shared, the natural outcome is higher morale; more frequent and effective communications, and a lower recordable incident rate.

This is our position, and *all* of our solutions derive from it. Our position has led to the development of the most personable, flexible and sustainable safety process in the industry:

Relationships build the culture – Traditional BBS providers advocate the idea that “the system is the solution;” the mistaken belief that policies and procedures, not people, drive safety performance. QSE understands that safety initiatives succeed in the workplace only to the extent that individuals embrace them and leadership supports them. Leaders must be accessible, and they must recognize and reinforce safe behavior and the value of safety in every dialog, discussion, and decision—everyday.

Flexible Solutions – Traditional BBS providers have a tendency to be “systems-oriented;” consequently they often hold preconceived ideas about how your safety program will have to adapt in order to fit their BBS system. QSE takes the opposite approach. The second key to our success has been our willingness to modify and adapt the Values-Based Safety Process to fit the specific requirements that are unique to your organization in a way that minimizes disruptions and maximizes participation and acceptance. In other words, the Values-Based Safety Process incorporates the strengths of your existing safety culture with the behavioral technologies of our process to create a tailor-made implementation for localized safety performance within the larger framework of strategic initiatives and bottom-line results.

Sustainable Results – Building a strong, lasting safety culture requires leadership support at all levels in the organization. Having the right attitude and beliefs about safety are not enough; leaders must behave in ways that validate their commitment and support. Leaders must talk the talk and walk the walk. QSE will coach your leadership to do the things that will enable continuous improvement in your VBS system and continuously strengthen your safety culture. QSE’s Leadership Workshop cultivates this level of involvement by providing workshop participants with a clear understanding of what critical behaviors are essential for them to perform and how these behaviors (or the absence of them) directly influence the end-point objective of safety performance.

Through QSE’s workshops and coaching, your steering committee and observers will work synergistically with leadership to identify and eliminate hazards, use observational data to eliminate at-risk behaviors, resolve equipment and conditions issues dramatically, and create a safety culture where all your employees actively protect each other from hazards and injury. We create a culture of peer to peer reinforcement for safe behavior.

What we offer:

From culture assessment and analysis to customized process design QSE will train, coach, and mentor our clients until they have their VBS system perfected. The Values-Based Safety Process® is supported by our state-of-the-art software and post-implementation customer service. We offer a wide variety of support services for our clients and for organizations that are experiencing problems with systems installed by other consulting firms or for BBS processes that were installed in-house and need some fine tuning.

- Safety Culture Assessments and customized climate and safety system surveys
- Fully Supported Turnkey Behavior Based Safety Implementation
- Safety Leadership workshops
- Safety Leadership assessment and coaching
- Customized design assistance for in-house BBS system installation
- Customized material development for in-house BBS systems
- Observation skills workshops
- Advanced Steering Committee workshops
- Sustaining a BBS initiative workshop
- Rejuvenating Your BBS Initiative (workshop)
- Train-the-Trainer Certification
- Internal Consultant Certification (training and support)
- The Book: The Values-Based Safety Process, 2nd Edition
- The Software & Support Service: Safety Observation Performance Analysis (SOPA)
- Observation and Feedback Video Series

A few of our clients—

- ┆ Amoco Pipeline
- ┆ Alcan Packaging
- ┆ Bayer Corporation
- ┆ Beatrice/Hunt Wesson
- ┆ Chevron Canada
- ┆ CITGO
- ┆ Corning Asahi
- ┆ Detroit Edison
- ┆ Devon Energy
- ┆ Du Pont
- ┆ ENMAX
- ┆ Exxon
- ┆ Florida Power & Light
- ┆ ICI Paints
- ┆ International Paper
- ┆ Hoechst Celanese
- ┆ Kaiser Jamaica Bauxite
- ┆ Kenworth Trucks
- ┆ Lockheed Martin
- ┆ National Starch & Chemical Co
- ┆ Manitoba Hydro
- ┆ Montell Polyolefins
- ┆ Packaging Corp of America
- ┆ Riviana Foods
- ┆ Reynolds Metals
- ┆ Saint Gobain
- ┆ SMI Steel
- ┆ Southwire
- ┆ Tenneco Gas